



SAFARI ROYALE PTY LTD (SOUTH AFRICA) TERMS AND CONDITIONS

1. DEPOSIT:

In order to confirm your travel arrangements with Safari Royale the following deposit is required:

- 35% non-refundable deposit is required within 14 days of confirmation of your travel arrangements/ *deposit percentages may vary from time to time on select itineraries due to various reasons. Guests will be advised prior to confirming the itinerary.*
- 65% full payment due is required 60 days prior to travel / this payment is non-refundable once payment has been made

2. INSURANCE:

Guests are required to take out Fully Comprehensive Travel Insurance in order to confirm reservations with Safari Royale.

The Insurance Policy must cover guests for cancellation of travel arrangements for any reason whatsoever and the wording of the policy should specify such events.

Safari Royale will not be required to make any refunds to guests for deposits or payments made since they will be fully covered by their Travel Insurance Company.

Any claim for cancellation for any reason must be claimed from the travel insurance company. Travel insurance must include cover for epidemics, pandemics, and force majeure.

- Guests will be requested to submit proof of this insurance at the time of confirmation of travel arrangements.
- The Travel Insurance policy should also include cover for airline delays, disruptions, strikes etc.
While Safari Royale will endeavour to assist guests as far as possible in the event of airline delays, disruptions, strikes, etc. Safari Royale cannot be held liable for any costs or inconvenience caused by such events since all flights are operated by third parties and not by Safari Royale. All costs arising from such delays and disruptions (i.e. alternative accommodation, transfer, meals where applicable and excursions) are to be covered by the guests who, in turn, will need to recover such costs from their respective Insurance Company once they return to their home country.
- Safari Royale cannot be held liable for any loss of baggage or damage to or loss of any property including camera equipment, electronic equipment or other personal possessions during their travel arrangements

Safari Royale reserves the right to make changes to the agreed upon itinerary when required due to circumstances beyond our control including changing hotels or safari lodges in various locations in the event of but not limited to, fire damage, unexpected hotel/lodge closure, and other unexpected disruptions beyond our control.

3. PASSPORTS & VISAS:

- The onus is upon the client to ensure passports and visas, as may be required, are valid prior to departure for Africa. Passports must have at least two blank VISA pages (up to five blank pages could be required for certain journeys) and must be valid for at least six months from your return-home date.
Please inquire with us or check with the relevant embassies in good time.
Visas are also available through visa/booking agents.

Safari Royale requires a signed copy of these terms in order to confirm that guests have read and agreed to our terms.
Please ensure your travel insurance company is in possession of a copy of these terms.

GUEST SIGNATURE.....

FULL NAME.....

DATE.....